

EMERGENCY RESOURCES DIRECTORY

Updated January 2024

| HELPLINES | | |
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| 988 | 24/7 suicide helpline | Call or text 988 |
| 811 | 24/7 health helpline | Call 811 Option 1 for Info-Santé, Option 2 for Info-Social |
| Suicide.ca | 24/7 suicide helpline | Call 1-866-277-3553 (1-866-APPELLE) Text 535353 |
| Kids Help Phone | 24/7 youth helpline | Call 1-800-668-6868 Text CONNECT to 686868 |
| Sexual Violence Helpline | 24/7 sexual violence helpline | Call 1-888-933-9007 |
| <u>Tel-Jeunes</u> | Youth helpline | Call 1-800-263-2266 from 6:00 am to 2:00 am Text 514-800-1002 from 8:00 am to 10:30 pm |
| <u>Tel-Aide</u> | Listening service for all ages | Call 514-935-1101 |

CRISIS CENTRES

Crisis Centres are for individuals experiencing a crisis who need additional support immediately. Services are voluntary. Contact the crisis centre nearest to where you live to speak to someone day or night. Services include: 24/7 crisis line, mobile intervention and support, short-term crisis housing, crisis follow-up, intensive support, referral.

| Association Iris | Montreal North | 514-388-9233 |
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| Équipe Mobile de Crise Résolution | Montreal East | 514-351-9592 |
| L'Autre Maison | Montreal South West | 514-768-7225 |
| <u>L'îlot</u> | Laval | 450-629-2911 |
| <u>Le Transit</u> | Montreal Centre East | 514-282-7753 |
| Tracom | Montreal Centre | 514-483-3033 |
| West Island Crisis Centre | Montreal West Island | 514-684-6160 |

YOUTH PROTECTION

Individuals can contact youth protection when they have concerns about someone under 18. The Youth Protection Act (YPA) stipulates that children under 18 are in need of protection in the event of abandonment, neglect, psychological ill-treatment, sexual abuse or sexual violence, physical abuse, serious behavioural disturbance.

| Directeur de la protection de la jeunesse (DPJ) | Montreal | 514-896-3100 |
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| | Laval | 450-975-4000 |
| | Montérégie | 514 721-1811 |
| Batshaw Youth and Family Services | Montreal (English) | 514-935-6196 |

| THERAPY SERVICES | | | |
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| Aire-Ouverte Health and wellness services for youth age 12-25 | Locations across Québec All services covered by medicare | | |
| AMCAL Counselling for families with youth age 7-17 or young adults age 18-30 | 514-694-3161 Sliding fee scale | | |
| AMI-Quebec Counselling for friends and family of people living with mental illness | 514-486-1448 Many services free or with small fee | | |
| Concordia University Applied Psychology Centre Therapy, psychological and school evaluations for individuals and families | 514-848-2424, ext. 7550 September to April only Sliding fee scale | | |
| Jewish General Hospital Teenage Health Unit Therapy and other services for adolescents age 13-19 without a family doctor | 514-340-8242 All services covered by medicare | | |
| Le Spot at the Montreal Children's Hospital Specialized centre for adolescent mental health | 514 412-4400 All services covered by medicare | | |
| Medipsy Therapy for individuals, couples and families, psychological and neuropsychological assessments | 514-419-3005 Fees apply | | |
| Montreal Therapy Centre Therapy for individuals, families, couples and groups | 514-244-1290 Sliding fee scale | | |
| Montreal Therapy and Psychological Wellness Centre Therapy specializing in anxiety and depression | 514-605-7610 Fees apply | | |
| Ometz Therapy for individuals, families and couples | 514-342-0000 Sliding fee scale | | |
| Ordre des psychologues du Québec Online referral service to find a psychologist | 514-738-1223 | | |
| Ordre des travailleurs sociaux et des thérapeutes conjugaux et familiaux du Québec Online referral service to find a social worker or family therapist | 514 731-3925 | | |