

COUNSELLING RESOURCES DIRECTORY

Updated January 2024

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CRISIS HELPLINES

| 988 24/7 Canada-wide suicide crisis helpline | 988.ca Call or text 988 |
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| 811 Info-Santé and Info-Social 24/7 Quebec-wide health helpline | quebec.ca/en/health/finding-a-resource/info- sante-811 Call 811 Option 1 for health advice Option 2 for mental health advice |
| Suicide.ca 24/7 Quebec-wide suicide helpline | suicide.ca cpsmontreal.ca 1-866-277-3553 (1-866-APPELLE) Text 535353 |
| Kids Help Phone 24/7 youth helpline | kidshelpphone.ca 1-800-668-6868 Text CONNECT to 686868 |
| Sexual Violence Helpline 24/7 sexual violence helpline | sexualviolencehelpline.ca 1-888-933-9007 |
| Tel-Jeunes Youth helpline | teljeunes.com/en/youths/speak-with-a- counsellor Text 514-800-1002 from 8:00 am to 10:30 pm Call 1-800-263-2266 from 6:00 am to 2:00 am Chat from 8:00 am to 10:30 pm here |
| Tel-Aide Listening service for all ages | telaide.org 514-935-1101 |

CRISIS CENTRES

Crisis Centres are for individuals experiencing a crisis who need additional support immediately. Services are voluntary. Contact the crisis centre nearest to where you live to speak to someone day or night. Services include: 24/7 crisis line, mobile intervention and support, short-term crisis housing, crisis follow-up, intensive support, referral.

| Association Iris | assoiris.ca |
|--|---|
| Montreal North | 514-388-9233 |
| Équipe Mobile de Crise Résolution Montreal East | 211qc.ca/en/organization/equipe-mobile-de- crise-resolution-18760552 514-351-9592 |

| L'Autre Maison Montreal South West | centredecrise.ca/lautre-maison 514-768-7225 |
|--|--|
| L'îlot | lilotcrisis.ca |
| Laval | 450-629-2911 |
| Le Transit | cictransit.com |
| Montreal Centre East | 514-282-7753 |
| Tracom | tracom.ca |
| Montreal Centre | 514-483-3033 |
| West Island Crisis Centre Montreal West Island | centredecriseoi.com 514-684-6160 |

ADDICTION

| Addiction Outreach Program (private) intensive outpatient services for substance and and gambling addiction | addictionoutreach.ca 514-814-4488 |
|---|--|
| Chabad Lifeline | chabadlifeline.com |
| referrals, resources, crisis intervention, family support | 514-738-7700 |
| McGill University Health Centre Addictions | muhc.ca/addictions_unit/ |
| Unit treatment and referral to other MUHC services | 514-934-8311 |
| for people over 18 | |
| Drogue : aide et référence | drogue-aidereference.qc.ca |
| information, referral services | 514-527-2626 |
| Drug facts | RCMP rcmp-grc.gc.ca/qc/pub/sens-awar/drogue- drug/drogue-drug-eng.htm |
| | Teen Challenge |
| | teenchallenge.ca/get-help/educational- resources/drug-abuse-facts |
| | National Institute on Drug Abuse for Teens teens.drugabuse.gov/drug-facts/prescription-drugs |
| | Quebec cannabis regulation |

| | encadrementcannabis.gouv.qc.ca/en/ |
|------------------------------------|--|
| Addictions Help | kidshelpphone.ca/Teens/InfoBooth/Emotional- Health/Alcohol-And-Drugs 1-800-668-6868 |
| Drug and mental health information | camh.ca/en/hospital/health_information/a_z_me ntal_health_and_addiction_information/Pages/d efault.aspx |
| Alcohol guidelines, safety tips | Centre for Addiction and Mental Health camh.ca/en/hospital/health_information/a_z_me ntal_health_and_addiction_information/alcohol/ Pages/low_risk_drinking_guidelines.aspx Educalcool educalcool.qc.ca/en/ |

ANXIETY / STRESS

| Sleep | anxietybc.com/sites/default/files/SleepHygiene.p df |
|------------|--|
| | heretohelp.bc.ca/wellness-module/wellness- module-6-getting-a-good-nights-sleep |
| | webmd.com/sleep-disorders/sleep-habits- assessment |
| Relaxation | Anxiety anxietybc.com/sites/default/files/MuscleRelaxati on.pdf |
| | Body scan meditation marc.ucla.edu/mpeg/Body-Scan-Meditation.mp3 |
| | Breathing drweil.com/drw/u/ARToo521/three-breathing- exercises.html |
| | Guided meditation herohealthroom.com/2014/12/08/free-guided- meditation-resources/ |
| | Relaxing mediation |

| | mcgill.ca/counselling/getstarted/relax-meditate |
|-----------|---|
| Self-care | tinybuddha.com/blog/45-simple-self-care- practices-for-a-healthy-mind-body-and-soul/ |
| Apps | InsightTimer |
| | Healthy Minds |
| | Headspace |
| | Stop, Breathe, Think |
| | MindShift |
| | MoodTools |

CAREERS

| O*NET | onetonline.org |
|---|----------------|
| browse careers by skills, values, interests | |
| | |

CHILD ABUSE / YOUTH PROTECTION

Individuals can contact youth protection when they have concerns about someone under 18. The Youth Protection Act (YPA) stipulates that children and youths between the ages of o and 18 are in need of protection in the event of abandonment, neglect, psychological ill-treatment, sexual abuse or sexual violence, physical abuse, serious behavioural disturbance.

| Director of Youth Protection (DYP) / Directeur de la protection de la jeunesse (DPJ) | quebec.ca/en/family-and-support-for- individuals/childhood/services-youth-difficulty- families/youth-protection 514-896-3100 (Montreal) 450-975-4000 (Laval) 514 721-1811 (Montérégie) |
|--|---|
| Batshaw Youth and Family Services | batshaw.qc.ca 514-935-6196 |

COVID-19

| Quebec.ca | Quebec.ca/covid-19 |
|---------------------------------------|--------------------|
| Information about prevention and care | _ |
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EATING DISORDERS

| Anorexia and bulimia | anebquebec.com/en/ |
|--|--|
| help line, referrals, chat, support groups | 514 630-0907 |
| | |
| BACA clinic (private) | cliniquebaca.com/en/ |
| bulimia, anorexia, binge eating | 514-544-2323 |
| Decide Manual Health Health and Leady to | de de des estados de des de desendos |
| Douglas Mental Health University Institute | douglas.qc.ca/section/eating-disorders- |
| Eating Disorders Program | 146?locale=en |
| inpatient, outpatient, day program | 514-761-6131, ext. 2895 |
| | |
| Information | cliniquebaca.com/en/eating-disorders/ |
| | |
| | anebquebec.com/en/troubles-alimentaires |
| | |
| | orthorexia.com |
| | |
| Warning signs | eatingdisorders.org.au/eating-disorders/what-is- |
| | an-eating-disorder/warning-signs-a-symptoms |
| | |
| | www.nedc.com.au/recognise-the-warning-signs |
| | |
| Recovery tips | nationaleatingdisorders.org/learn/general- |
| | information/recovery |
| | , , |
| | |

FAMILY SERVICES

| Amcal Family Services family counselling, community groups, supervised visits, help for young parents | amcal.ca 514-694-3161 |
|---|-------------------------------|
| Friends for Mental Health counselling and support group for family and friends | asmfmh.org 514-636-6885 |
| AMI-Quebec information sessions, support and education programs, individual counselling, telephone assistance and referrals, workshops, support groups for friends and family of individuals living with mental illness | amiquebec.org 514-486-1448 |
| Avant de craquer | avantdecraquer.com |

| Ometz | ometz.ca/gethelp/families+youth+and+individua |
|--------------------|---|
| family counselling | ls/services+for+families/family+counselling/ |
| | 514-342-0000 |
| | |

FOOD

| NDG Food Depot drop-in cooking workshops for youth 13 to 22, community gardening, community kitchen, emergency food distribution, call for hours and to see if you are eligible | depotndg.org/en 514-483-4680 |
|---|---|
| MultiCaf affordable meals, food baskets | multicaf.org/ 514-733-0554 |
| Resto Plateau affordable meals | restoplateau.com 514-527-5997 |
| Chez Doris meals, emergency food bags, kitchen and nutrition workshops | chezdoris.org/en/ 514-937-2341, ext. o |
| Sun Youth Emergency Food Assistance | sunyouthorg.com/en/services/emergency/food- assistance/ 514-842-1214 g a.mnoon weekdays for next-day appointment |

HEALTH CENTRES / HOSPITALS

| Integrated Health and Social Services Centre (CISSS) or Integrated University Health and Social Services Centre (CIUSSS) | sante.gouv.qc.ca/en/repertoire-ressources/votre- cisss-ciusss/ |
|--|---|
| Local Community Services Centres (CLSC) preventive or medical services to the population of its territory, rehabilitation and reintegration services, public health activities | sante.gouv.qc.ca/en/repertoire-ressources/clsc/ |
| McGill University Health Centre (MUHC) | muhc.ca |
| | 514- 934-1934 |
| Centre hospitalière de l'Université de Montréal | chumontreal.qc.ca |
| (CHUM) | 514-890-8000 |

HOUSING

| Notre-Dame-de-Grâce Community Council information on tenant rights, emergency housing | ndg.ca/en/39-resource-center/housing-and- community-spaces/11-tenants-rights-and- information |
|---|--|
| Arnold Bennett free support when dealing with rental board, help filling out forms and writing letters. Lawyers available 11 a.m1 p.m. Sundays, in person without an appointment. | 514-488-0412 |
| Temporary Emergency Housing | For men Old Brewery Mission, 514-866-9651 For women Auberge Transition, 514-481-0495 For youth Dans La Rue, 514-524-0029 |

LEARNING DISABILITIES

| MEDIPSY ADHD clinic (private) services to children, adolescents and adults with an attention deficit disorder (ADD) with / without hyperactivity (ADHD), diagnostic assessments, development and implementation of a personalized intervention plan | adhd-tdah.ca/home-page.php 514-419-3005 |
|---|--|
| Center for Awareness ADHD Canada information on child, adolescent and adult ADHD, online resources, lists of clinics and coaches | caddac.ca |
| Could it be ADHD? self-assessment, information | coulditbeadhd.ca |
| McGill Psychoeducational & Counselling Clinic Assessment services for 6-20 year olds with learning disabilities, ADHD, developmental delays, social/emotional, behavioural and school- related problems | mcgill.ca/edu-ecp/about/clinic |
| Autisme Montréal | autisme-montreal.com/en/ |

| support and help | 514-524-6114 |
|---|---|
| Miriam Foundation resources for austism spectrum disorder and intellectual disabilities | miriamfoundation.ca/en/resources/20-autism- montreal.html |
| McGill University Transition Support Program for adults on the autism spectrum | transitionsupport-adultsasd.scsd.mcgill.ca/ |
| Concordia University Applied Psychology Support from graduate students | concordia.ca/artsci/psychology/facilities- services/apc.html 514-848-2424 ext. 7550 |

LEGAL

| Educaloi general information about Quebec laws, rights and legal issues. | educaloi.qc.ca |
|---|---|
| Young Bar of Montreal free and confidential legal consultation by phone with a lawyer 4-6 p.m. Wednesdays; must first sign up online or by phone | ajbm.qc.ca/en/public-services/ill-talk-to-my- lawyer-on-wednesday/ 514-954-3446 |
| McGill University free legal information clinic everything except criminal law, tax law and construction | licm.mcgill.ca/legal-clinic-free-legal-information/ 514-398-6792 |
| Head and Hands medical, legal and social services to Montreal youth | headandhands.ca 514-481-0277 |
| Juripop free legal services for people who have experienced or witnessed sexual or psychological harassment or violence in the workplace | juripop.org/en/i-have-experienced-harassment- at-work-or-sexual-violence/ |
| Association Québécoise Plaidoyer-Victimes promotes and defends the rights and interests of victims of crime and their families | aqpv.ca 514-526-9037 |
| Crime Victims Assistance Centres (CAVAC) various locations | cavac.qc.ca/en 514-277-9860 |

LGBTQ+

| Interligne (formely Gai Écoute) | interligne.co/chat |
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| telephone, email and chat support and | 514-866-0103 |
| information | 1-888-505-1010 text line |
| | |
| AlterHeros | alterheros.com/en/home/ |
| | |
| Action Santé Transvesti(e)s et Transexuel(el)s | astteq.org |
| du Québec | 514-847-0067 |
| | |
| Project 10 | p10.qc.ca |
| | 514-989-4585 |
| | |
| McGill University Sexual Identity Centre | mcgill.ca/musicmentalhealth/ |
| | 514.934.1934 , ext. 43585 |
| | |
| Concordia University Centre for Gender | genderadvocacy.org |
| Advocacy | 514-848-2424, ext. 7431 |
| | 514-848-2424, ext. 7880 peer support line |
| | |

MENTAL HEALTH

| Aire-Ouverte health and wellness services for youth age 12-25 | quebec.ca/sante/trouver-une-ressource/aire- ouverte With or without appointment Several locations across Québec All services covered by medicare |
|--|--|
| AMCAL counselling and support programs for families with youth age 7-17 or young adults age 18-30 | amcal.ca 514-694-3161 Sliding fee scale |
| AMI-Quebec counselling and support for friends and family of people living with mental illness | amiquebec.org 514-486-1448 Many services are free or with a small fee |
| Concordia University Applied Psychology Centre Therapy, psychological and school evaluations for children, adolescents, adults and families | concordia.ca/artsci/psychology/facilities-services 514-848-2424, ext. 7550 September to April only Sliding fee scale |
| Jewish General Hospital Teenage Health Unit medical, psychological and other services for adolescents age 13-19 without a family doctor | jgh.ca/care-services/goldman-herzl-family- practice-centre/teenage-health-unit/ 514-340-8242 |

| | All services covered by medicare |
|---|---|
| Le Spot specialized centre for adolescent mental health at the Montreal Children's Hospital | thechildren.com 514 412-4400 Accessed via the emergency room at the Montreal Children's Hospital (MUHC Glen Site) |
| Medipsy individual, couple, family therapy career and guidance counselling psychological/neuropsychological assessments | medipsy.ca 514-419-3005 Fees apply |
| Montreal Therapy Centre individual, family, couple and group therapy | montrealtherapy.com 514-244-1290 Sliding fee scale |
| Montreal Therapy and Psychological Wellness Centre individual therapy specialized in anxiety and depression | therapyinmontreal.com 514-605-7610 Fees apply |
| Ometz individual, family and couple therapy | ometz.ca 514-342-0000 Sliding fee scale |
| Ordre des psychologues du Québec use the referral service to find a private psychologist | ordrepsy.qc.ca 514-738-1223 |
| Ordre des travailleurs sociaux et des thérapeutes conjugaux et familiaux du Québec use the referral service to find a private social worker or family therapist | otstcfq.org 514 731-3925, |

REFERRALS

| ARC | arc-hss.ca/ |
|--|-----------------|
| help and referral centre | |
| | |
| Bottin Santé | bottinsante.ca |
| help finding numerous types of health services | 514-317-2683 |
| | |
| Head and Hands | headandhands.ca |
| medical, legal and social services for youths | 514-481-0277 |
| | |

SELF-HARM

| Coping tips | kidshelpphone.ca/topic/emotional-well- being/self-injury-suicide/ |
|--------------|--|
| | 1-800-668-6868 24/7 bilingual web and phone |
| | sioutreach.org/ |
| | selfinjury.bctr.cornell.edu/ |
| | selfharm.co.uk/ |
| | amiquebec.org/self-injury/ |
| Distractions | helpguide.org/articles/anxiety/cutting-and-self- harm.htm#find |

SEXUAL EDUCATION / RELATIONSHIPS

| Consent | consented.ca/ teenhealthsource.com/sex/sconsent/ |
|--|--|
| General sexual education | sexandu.ca/ |
| SEXTED free answers to confidential texted questions | sexted.org/ 514-700-0445 text line |
| Kids Help Phone | kidshelpphone.ca/topic/sex-relationships/dating-relationships/ 1-800-668-6868 |
| Tel-Jeunes | en.teljeunes.com/get-informed/love 1-800-263-2266 |

SEXUAL VIOLENCE / PSYCHOLOGICAL HARASSMENT

| Quebec Sexual Violence Helpline helpline for anyone affected by sexual violence, free, bilingual and confidential support accessible 24/7 throughout Quebec | 1-888-933-9007 |
|---|--|
| Quebec Sexual Violence Website information, help and resources for sexual violence victims and assailants | quebec.ca/en/family-and-support-for- individuals/violences/help-and-resources-for- sexual-assault-victims-and-sexual-assailants/ |

| Montreal Sexual Assault Centre | cvasm.org/en/ |
|--|---|
| free and bilingual medical, legal and psychosocial | 514-934-4504 |
| support services for victims of sexual violence | |
| who are 18 years and older | |
| | |
| Centres d'aide et de lutte contre les agressions | rqcalacs.qc.ca/index-en.php |
| à caractère sexuel (CALACS) | 1-888-933-9007 |
| directory of sexual violence support centres in | |
| each region of Quebec | |
| | |
| RESOURCES FOR MINOR | RS UNDER 18 YEARS OLD |
| Montreal Children's Hospital | thechildren.com/departments-and- |
| • | staff/departments/department-of-sexual-abuse- |
| | clinic |
| | 514-412-4400 |
| | |
| Centre hospitalier universitaire Sainte-Justine | chusj.org/soins-services/A/Abus-sexuel |
| · | 514-345-4931 |
| | |
| Marie Vincent Foundation | marie-vincent.org/en |
| | 514-285-0505 |
| | |
| | |
| COMMUNITY | RESOURCES |
| Centre des Prévention des Aggressions de | cpamapc.org |
| Montréal | 514-284-1212 |
| prevention and self-defense programs | |
| | |
| Need Help Now | needhelpnow.ca/app/en |
| support with cyberbullying, removing sexual | |
| pictures from the internet, etc. | |
| | |
| SOS violence conjugale | sosviolenceconjugale.ca |
| helpline for victims of conjugal violence, free, | 1-800-363-9010 |
| bilingual and confidential information, support | |
| and referral services | |
| | |
| Groupe d'aide et d'information sur le | gaihst.qc.ca |
| harcèlement sexuel au travail (GAIHST) | 514-526-0789 |
| information, support groups and assistance in | |
| filing complaints for individuals who have been | |
| subjected to sexual or psychological harassment | |
| at work | |
| | |
| | |

| Movement contre le viol et l'inceste (MCVI) | mcvicontreleviol.org |
|--|----------------------------------|
| support, prevention and defense of women's | 514-278-9383 |
| rights | |
| | |
| Action Santé Transvesti(e)s et Transexuel(el)s | astteq.org |
| du Québec | 514-847-0067 |
| support for the health and well-being of trans people, listening and referral support, one night | |
| emergency shelter to trans people experiencing | |
| violence | |
| | |
| Shield of Athena | shieldofathena.com |
| multilingual 24hr sexual violence referral and | 514-270-2900 (Montreal) |
| crisis help lines | 450-688-2117 (Laval) |
| Third Eye Collective | thirdeyecollective.wordpress.com |
| services for self-identified Black women who | thirdeyecollective.wordpress.com |
| have experienced sexual assault | timacycconcenves14@gmain.com |
| ' | |
| Native Friendship Centre | nfcm.org |
| referral services for Indigenous youth 10-29 years | 514-499-1854 |
| old, drop-in centre, peer support, medical clinic, | |
| legal workshops, access to traditional healers | |
| Chez Stella | chezstella.org |
| support and information for sex workers so that | 514-285-8889 |
| they can work and live in safety and with dignity | |
| Centre de ressources et d'intervention pour | criphase.org |
| hommes abusés sexuellement dans leur | 514-529-5567 |
| enfance (CRI-PHASE) for male survivors of childhood sexual abuse | |
| Tot tridle survivors of criticitions sexual abuse | |
| McGill University Domestic Violence Clinic | mcgill.ca/dvc |
| support for men and women experiencing or | 514-398-2686 |
| perpetrating domestic violence and their | |
| partners or families | |
| RESOURCES FOR THOSE WHO ARE CONC | ERNED ABOUT THEIR OWN BEHAVIOURS |
| Centre d'intervention en délinquance sexuelle | cidslaval.com/cids-cisd/ |
| therapeutic services and support groups for | 450-967-3941 |
| people who have sexually assaulted and/or | |
| harassed others | |
| Groupe Amorce | groupeamorce com |
| support services for men with deviant sexual | groupeamorce.com 514-355-8064 |
| fantasies and behaviours towards minors | J-7 JJJ 0004 |
| | |

| L'Institut national de psychiatrie légale | pinel.qc.ca |
|--|--------------|
| Philippe-Pinel | 514-648-8461 |
| psychiatric services for violent offenders | |
| | |

SMOKING / VAPING

| Canadian Cancer Society support and information to people who are quitting, thinking of quitting or supporting someone who is quitting smoking. | cancer.ca/en/cancer-information/reduce-your-risk/live-smoke-free/quitting-is-possible 1-866-366-3667 |
|---|--|
| Québec Sans Tabac Le portail de la lutte au tabagisme et au vapotage du Québec | quebecsanstabac.ca/ |

SUICIDE

| Suicide.ca 24/7 Quebec-wide suicide crisis helpline | suicide.ca cpsmontreal.ca 1-866-277-3553 (1-866-APPELLE) Text 535353 |
|---|--|
| Kids Help Phone 24/7 youth mental health helpline | kidshelpphone.ca 1-800-668-6868 Text CONNECT to 686868 |
| Tel-Jeunes | teljeunes.com/en/youths/speak-with-a- counsellor Text 514-800-1002 from 8:00 am to 10:30 pm Call 1-800-263-2266 from 6:00 am to 2:00 am Chat from 8:00 am to 10:30 pm here |

HOW TO ACCESS HEALTH SERVICES IN MONTREAL

